

Dealers evaluating General Motors Infrastructure Guidelines Compliance

General Motors Dealer IT has had a heavy volume of dealers seeking help in evaluating and addressing compliance with the General Motors Infrastructure Guidelines. GMDIT is the authorized GM team to help dealers review their computer network and procedures against the Guidelines for compliance. Dealers can schedule reviews with a GMDIT network consultant (866-337-1010 Option 4).

Common statements about compliance with the GM IT Guidelines

1) “My DSP/DMS takes care of my network security so I am compliant.”

Having a Dealer Management Software doesn't mean the dealership is automatically compliant. There are hundreds of elements that comprise the GM IT Guidelines.

2) “I am using Global Connect right now, I should be compliant.”

Compliance with the GM IT Guidelines should not be confused with access to GlobalConnect. GlobalConnect is a web portal to facilitate communication between dealers and General Motors. Guidelines compliance deals with the computer network within the four walls at the dealership.

3) “My local IT professional has reviewed the guidelines and said I am all set.”

GM encourages dealers to have their local IT professionals work with GMDIT to review the GM Infrastructure Guidelines. As the authority on infrastructure compliance, GMDIT brings together the knowledge of laws and regulations, the experience of GM system integration, and the ability to provide guidance to each dealer's unique environment.

Please contact GMDIT with any questions that you may have on compliance for your network infrastructure.

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